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17 April 2007.

TO WHOM IT MAY CONCERN,

Re - Harris Claims Group plc "Harris"

Harris acted for the ISA Trading Group Limited "ISA" following the major damage caused to its business by the explosion at the Buncefield Oil Terminal in Hemel Hempstead on 11 December 2005

ISA's Hemel premises were out of action for 8 months following the explosion

Harris provided an exceptionally professional service in negotiating the loss of profits, material damage and computer claims and to have settled the claims within 6 months of the explosion occurring was a superb achievement

We would certainly recommend Harris to other parties and should we be faced with another major loss in the future we would not hesitate to use the Harris expertise again

Yours faithfully,

David R Morris
Group Company Secretary
For and on behalf of ISA Trading Limited



INVESTOR IN PEOPLE



IS No.27387