



**MIDS &  
HORSEY**

10 January 2001

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Dear Paul

I am writing to thank you, on behalf of the company, for the help, advice and professional support given to us with our insurance claim for material damage and business interruption arising from our unexpected incident last September.

The prompt response from your colleagues, following notification from our brokers, was welcome and enabled us to quickly formalise plans for remedying the situation.

By assuming the responsibility of dealing with our insurers, as part of our claim fees policy, this enabled us to get on with putting matters right. Normally, when you purchase insurance you expect never to have to use it – in this case it's quite the reverse.

Yours sincerely  
MIDS & HORSEY LTD.

Steve Verdon  
Commercial Director

CARD MANUFACTURE

PERSONALISATION

DATA MANAGEMENT

MAILING

CALL CENTRE

FULFILMENT

STATEMENTING

Registered Office  
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Registered in England No. 116571  
A Woodpecker Plc company