



## THE SCOTSMAN PUBLICATIONS LIMITED

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3 December 2007

Mr John Elms  
Harris Claims Group  
Assessor House  
Daws Lane  
LONDON  
NW7 4ST

Dear John

### **Fire Claim – Caledonian Offset Ltd – 18 August 2005**

Thank you for all your assistance with the above claim, which has now been concluded satisfactorily. We were very pleased with the final settlement, which covered our losses and was structured appropriately to allow us to achieve the best outcome in the circumstances

Your help ensured we recovered all costs relating to the claim, including those which only came to light at the very end, which I did not think we would get.

Thanks also for organising stage payments and chasing up the settlement of funds from the various insurance companies involved.

It was good working with you on this, though I hope we don't require your services again.

Yours sincerely

**David Caskie**  
**Divisional Finance Director**

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