

Mr Steve Allso,  
Director Harris Claims Group PLC,  
Sterling House,  
101 Browning St,  
Edgbaston,  
Birmingham,  
B16 8EH

Shire Oak,  
Walsall Wood,  
Walsall,

re: Water Damage Claim:

Dear Steve,

I have now received both cheques from Sun Alliance & Zurich.

Thank you for all your assistance. It is much appreciated. It is a pity that you were not involved in the claim from the outset because I am sure that if you had, the claim would have been resolved a lot quicker. Thanks again for all your help Steve.

Yours sincerely

Roderick Bullous  
Roderick Bullous